



MALAYSIAN NATURE SOCIETY

MEMBERSHIP UNIT

MANAGEMENT REPORT

February 2021

Strategies	Progress	Issues / difficulties	Remarks (Funder of project, stakeholders involved, beneficiaries,														
5.4.1: Engage, maintain and expand membership of the Society through targeted membership drives and public campaigns.	Sandakan	<p>Even though Sandakan Branch had their AGM on 20 Dec 2020, but not enough quorum. The delay of having the AGM will cause the deregistered by ROS for failure to comply with its regulations.</p> <p>In order to avoid the suspension or deregistration of the Sandakan Branch, Council Exo's advice is needed to resolve the problem.</p> <p>Besides, the total number of Sandakan Branch membership has been dropped to 5 members only.</p>															
	ROS Submission for Branches	<p>All branches have submitted their ROS submission, except Pahang and Sandakan Branch. Reminders have been sent to Pahang Branch. However, still no update on their ROS submission.</p> <p>Even though Sandakan Branch had their AGM on 20 Dec 2020, but not enough quorum. So to date, there is no ROS submission has been done by Sandakan Branch for the past two years (2018/2019, 2019/2020)</p>															
	Email Blast	<table border="1" data-bbox="562 959 1830 1222"> <thead> <tr> <th data-bbox="562 959 853 994"><i>Date</i></th> <th data-bbox="853 959 1830 994"><i>Description</i></th> </tr> </thead> <tbody> <tr> <td data-bbox="562 994 853 1029">3/2/2021</td> <td data-bbox="853 994 1830 1029">MNS Otter Workshop, 6 February 2021 (SAT), 9am-12pm</td> </tr> <tr> <td data-bbox="562 1029 853 1064">10/2/2021</td> <td data-bbox="853 1029 1830 1064">MNS: Chinese New Year Greetings</td> </tr> <tr> <td data-bbox="562 1064 853 1099">15/2/2021</td> <td data-bbox="853 1064 1830 1099">MNSSHOP: New Arrival - Butterflies of the Malay Peninsula (5th Edition)</td> </tr> <tr> <td data-bbox="562 1099 853 1134">22/2/2021</td> <td data-bbox="853 1099 1830 1134">MNS: Raptor Watch Essay Writing Competition</td> </tr> <tr> <td data-bbox="562 1134 853 1169">23/2/2021</td> <td data-bbox="853 1134 1830 1169">MNS: Raptor Watch 2021, 13 March 2021 (SAT), 9.30am - 4.30pm</td> </tr> <tr> <td data-bbox="562 1169 853 1222">26/2/2021</td> <td data-bbox="853 1169 1830 1222">MNS: Pencinta Alam Newsletter March 2021</td> </tr> </tbody> </table>	<i>Date</i>	<i>Description</i>	3/2/2021	MNS Otter Workshop, 6 February 2021 (SAT), 9am-12pm	10/2/2021	MNS: Chinese New Year Greetings	15/2/2021	MNSSHOP: New Arrival - Butterflies of the Malay Peninsula (5th Edition)	22/2/2021	MNS: Raptor Watch Essay Writing Competition	23/2/2021	MNS: Raptor Watch 2021, 13 March 2021 (SAT), 9.30am - 4.30pm	26/2/2021	MNS: Pencinta Alam Newsletter March 2021	
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	Membership Reminder	1st Reminder			2nd Reminder			3rd Reminder						
		Email	sent	Mail sent	sms sent	email	sms sent	email						
		Jan-19	85	27/12/2018			70	8/1/2019		57	27/3/2019			
		Feb-19	67	9/1/2019			52	27/2/2019		57	4/4/2019			
		Mar-19	85	15/2/2019			60	15/3/2019	14	14/3/2019	47	8/5/2019		
		Apr-19	79	15/3/2019			64	11/4/2019			48	14/6/2019	7	14/6/2019
		May-19	79	11/4/2019			61	8/5/2019			46	11/7/2019	5	11/7/2019
		Jun-19	121	8/5/2019			102	14/6/2019	9	14/6/2019	56	8/8/2019	5	8/8/2019
		Jul-19	123	14/6/2019	9	14/6/2019	85	19/7/2019			70	20/9/2019	1	20/9/2019
		Aug-19	91	11/7/2019			81	8/8/2019	12	8/8/2019	56	17/10/2019	5	17/10/2019
		Sep-19	73	8/8/2019	3	8/8/2018	59	20/9/2019			46	8/11/2019	1	8/11/2019
		Oct-19	71	20/9/2019	1	20/9/2019	59	18/10/2019	2	20/9/2019	47	6/12/2019		
		Nov-19	59	17/10/2019	1	17/10/2019	49	15/11/2019			44	15/1/2020	4	15/1/2020
		Dec-19	62	15/11/2019	1	22/11/2019	50	6/12/2019			36	7/2/2020	7	7/2/2020
		Jan-20	64	3/1/2020			50	7/2/2020	3	7/2/2020	47	10/3/2020		
		Feb-20	78	22/1/2020	3	22/1/2020	53	28/2/2020			45	10/4/2020	3	10/4/2020
		Mar-20	120	20/2/2020	1	20/2/2020	77	13/4/2020	14	13/4/2020	71	8/5/2020	14	8/5/2020
		Apr-20	76 (sms)	10/4/2020	3	10/4/2020	64	13/5/2020	2	13/5/2020	57	19/6/2020	3	19/6/2020
		May-20	77	8/5/2020			62	19/6/2020			51	21/7/2020	5	22/7/2020
		Jun-20	133	16/6/2020	8	16/6/2020	90	22/7/2020	10	22/7/2020	73	14/8/2020	8	21/8/2020
		Jun-20	11 (sms)	16/6/2020										
		Jul-20	172	22/7/2020			152	21/8/2020	21	21/8/2020	141	23/9/2020	29	23/9/2020
		Aug-20	127	21/7/2020	8	21/7/2020	75	23/9/2020	11	23/9/2020	72	3/11/2020		
		Sep-20	64	21/8/2020	2	21/8/2020	81	16/10/2020			35	11/11/2020	10	11/11/2020
		Oct-20	110	22/9/2020	12	22/9/2020	80	21/10/2020	14	21/10/2020	78	17/12/2020		
		Nov-20	79	21/10/2020			64	12/11/2020			59	13/1/2021		
		Dec-20	74	24/11/2020			45	14/1/2021			38	16/2/2021	11	16/2/2021
		Jan-21	68	22/12/2020			67	16/2/2021						
		Feb-21	110	25/1/2021										
		1/3/2021	49	23/2/2021										
	Recurring Payment	Total 7 members signed up for the recurring payment on February 2021												
		<u>Tan Min Dea</u> <u>Martin Thompson</u> <u>Sarah Shazwani</u> <u>Puvaneswari</u> <u>Maria Marcos Vicente</u> <u>Mohd Azham Bin Yahya</u> <u>Hazereen Mohammad</u>												
	Online Membership													

and Publication		<p>Summary on on-line membership</p> <table border="1" data-bbox="562 161 1648 852"> <thead> <tr> <th>Month</th> <th>New</th> <th>Renewal</th> <th>Naturalist</th> <th>Journal</th> <th>Total</th> <th>Auto Renew</th> </tr> </thead> <tbody> <tr><td>Jan-20</td><td>26</td><td>36</td><td></td><td>1</td><td>62</td><td>12</td></tr> <tr><td>Feb-20</td><td>24</td><td>29</td><td>1</td><td>2</td><td>53</td><td>6</td></tr> <tr><td>Mar-20</td><td>11</td><td>28</td><td>1</td><td>0</td><td>39</td><td>11</td></tr> <tr><td>Apr-20</td><td>3</td><td>27</td><td>2</td><td>0</td><td>30</td><td>12</td></tr> <tr><td>May-20</td><td>9</td><td>20</td><td>1</td><td>0</td><td>29</td><td>9</td></tr> <tr><td>Jun-20</td><td>9</td><td>43</td><td>7</td><td>4</td><td>52</td><td>4</td></tr> <tr><td>Jul-20</td><td>19</td><td>27</td><td>0</td><td>0</td><td>46</td><td>15</td></tr> <tr><td>Aug-20</td><td>22</td><td>55</td><td>0</td><td>0</td><td>77</td><td>14</td></tr> <tr><td>Sep-20</td><td>18</td><td>34</td><td>0</td><td>0</td><td>52</td><td>7</td></tr> <tr><td>Oct-20</td><td>37</td><td>34</td><td>0</td><td>0</td><td>71</td><td>12</td></tr> <tr><td>Nov-20</td><td>29</td><td>30</td><td>0</td><td>0</td><td>59</td><td>5</td></tr> <tr><td>Dec-20</td><td>25</td><td>24</td><td>0</td><td>0</td><td>49</td><td>9</td></tr> <tr><td>Jan-21</td><td>27</td><td>45</td><td>0</td><td>0</td><td>72</td><td>10</td></tr> <tr><td>Feb-21</td><td>14</td><td>50</td><td>0</td><td>0</td><td>64</td><td>7</td></tr> <tr><td>Total</td><td>273</td><td>482</td><td>12</td><td>7</td><td>755</td><td>133</td></tr> </tbody> </table> <p>Please find attached the report for online membership.</p>	Month	New	Renewal	Naturalist	Journal	Total	Auto Renew	Jan-20	26	36		1	62	12	Feb-20	24	29	1	2	53	6	Mar-20	11	28	1	0	39	11	Apr-20	3	27	2	0	30	12	May-20	9	20	1	0	29	9	Jun-20	9	43	7	4	52	4	Jul-20	19	27	0	0	46	15	Aug-20	22	55	0	0	77	14	Sep-20	18	34	0	0	52	7	Oct-20	37	34	0	0	71	12	Nov-20	29	30	0	0	59	5	Dec-20	25	24	0	0	49	9	Jan-21	27	45	0	0	72	10	Feb-21	14	50	0	0	64	7	Total	273	482	12	7	755	133	
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	Membership Drive	No membership drive due to Covid 19 outbreak.																																																																																																																	
	Dispute Transaction	<p><u>Background of this issue</u></p> <p>One of MNS member filed a disputed transaction with the bank on the amount deducted on 31/8/2020. After that, iPAY88 emailed us on 1/12/2020 and asked to deal with the member to make her understand the reasons she raised a dispute and try to advise her to cancel it with the issue bank. I have contacted the member and she agreed to cancel the dispute as she didn't know the disputed transaction is the recurring payment for MNS membership which she has signed up on Aug 2019. She was then asked to sign a dispute cancellation form which was requested by iPAY88. However, there is no reply from the member on the dispute cancellation form. Therefore, iPAY88 advice to provide the supporting documents to them as there is no dispute cancellation form or any written confirmation from the member. The supporting documents has been submitted to iPAY88 on 8/12/2020.</p>																																																																																																																	

		<p>However, after submission of all supporting documents to the bank for their further review, the cardholder has continued to dispute the transaction. Therefore, iPAY88 advice to refund the cardholder to avoid the cardholder continue to pursue the case to the Arbitration stage.</p> <p>At the end, we decided to refund the cardholder - Chong Chin Soo.</p>	
	Merchandize discount for members	<p>Meeting was held with Eda on 17/2/2021 to discuss on ways to offer discount for members via online MNS shop. The outcome of the meeting as follows:</p> <ol style="list-style-type: none"> 1. Based on the database provided by membership, Eda will create a group especially for MNS Members in MNS shop database in order for them to enjoy the discount. 2. To maintain the validity of member group, membership will provide the monthly expired list for Eda to update in the MNS shop database. 	
	Membership Summary	<ul style="list-style-type: none"> • MNS Members: 2118 Members • KPAY Members : 131 Members • Total Members :2249 Members • New : 18 Members • Renewal : 56 Members <p>Please refer to Appendix (A) & B for membership summary report</p>	

B. SCHOOL NATURE CLUB (KELAB PENCINTA ALAM)

Strategies	Progress March 2021	Issues / difficulties	Remarks (Funder of project, stakeholders involved, beneficiaries,
<p>5.2.2 Promote the establishment of Kelab Pencinta Alam in schools and link these to the network of MNS EECs, and promote Environmental Education to teachers and the Ministry of Education.</p>	<ul style="list-style-type: none"> • KPA Renewal 2021 	<p>KPA membership renewal reminder email has been sent to 400 schools. As for February 2021, 38 schools had renewed their membership.</p>	
	<ul style="list-style-type: none"> • Tapir Bulletin 	<p>The first e-Tapir Bulletin has been circulated to all KPA schools. The bulletin can be viewed through MNS website.</p>	
	<ul style="list-style-type: none"> • Kelab Pencinta Alam 2020 Activity Report and KPA Activity 2021 approval by MOE 	<p>KPA Activity Report for the year 2020 and a letter requesting approval for 2021 KPA Activities was sent to MOE. MOE has sent a reply letter indicating KPA/MNS activities (which included in the planner) has been approved for students' participation.</p>	
	<ul style="list-style-type: none"> • CLEANSEAS project 	<p>MNS has been selected as one of the partners in CLEANSEAS project. MNS role includes providing workshop for 100 teachers (100 schools). KPA was selected to run this workshop. Letters for promotion was prepared, and sent to respective JPN. Communication has been made among KPA schools about the project and also this project has been informed to coordinators during Coordinator Meeting.</p>	

	<ul style="list-style-type: none"> • MESYUARAT PERBINCANGAN HALA TUJU KELAB PENCINTA ALAM DAN PELAKSANAAN AKTIVITI KOKURIKULUM SEPANJANG PERINTAH KAWALAN Date: 17 February 2021 	<p>After several postponements, a meeting was finally carried out between MOE and MNS to discuss about KPA Strategic Plan. The agenda was:</p> <ol style="list-style-type: none"> 1. Presentation on KPA background and achievement. 2. Report on KPA activities throughout the years. 3. The discussion on how to promote KPA membership 4. Promotion on KPA 2021 Activities <p>MOE has mentioned their willingness to help KPA/MNS for activities, activities acknowledgement and promotion. A follow up will be made with Assistant Director of MOE regarding the KPA membership, as there was a conflict on numbers of KPA schools between MOE and MNS database. A cross check between the both database can be helpful to recruit more members. MOE has suggested to do a meeting with each JPN to 're-introduce' KPA. The assistant director, Pn Illy, suggested to create KPA promotional materials such as of slides, videos and etc which can be used by JPN and PPD to promote KPA among schools nationwide.</p> <p>During the meeting, we have raised a question on getting a new letter from MOE as the current letter endorsed by MOE was on 1997: KPA establishment in schools. The Vice Director cla there is no need for a new letter as the letter is enough to proof MOE acknowledgement for KPA.</p> <p>More discussion will be carried out to follow up on other ideas such as DidikTV and environmental educational platform</p>	
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C. KPA FOR YOUTH

Strategies	Progress	Issues / difficulties	Remarks (Funder of project, stakeholders involved, beneficiaries,
<p>KPA for Youth 5.2.4 Promote KPA for Youth to youth and IPTA/IPTS students; Establish network between MNS and youth for educational program and activities; Inculcate youth and community about value of nature 1. To increase the number of membership all over Malaysia. 2. To promote KPA Youth at Higher Learning Institutes. To organize budget efficient events (i.e environmental talks, tree planting programs and workshops) in universities.</p>	<p>Raptor Watch Contest for Youths</p> <p>Raptor Counting 2021</p> <p>Raptor Watch 2021</p>	<p>One virtual contest was planned and conducted for KPAY members that was Essay Writing Contest. The contest was took place for three weeks. The winner will be announced during Raptor Watch.</p> <p>A discussion was held with Mr. Balu and Mark Ng on Raptor Counting 2021. Mr. Balu was mentioned that raptor counting project will be funded by BCC. Meanwhile, Mark Ng fully took responsibility on getting volunteers. KPAY officer sent letter to Forestry Department, Marine Department and Perhilitan in order to get permission to carry out Raptor Counting Program for two weeks, 6th March till 21st March 2021.</p> <p>Invitation letters was sent out to all guest speakers and VIP. Raptor Watch 2021 will be carried virtually for a day. The program will be launched by YB Batuk Muhammad Jailani bin Khamis, Malacca State Executive Councillor For Tourism, Cultural & Heritage. The list of guest speakers are Lim Kim Chye, Tan Gim Cheong and Khemthong, En. Reduan from Forestry Department, En. Khirun from Marine Department and En Hasdi from Wildlife Department. Tentatively, Raptor Watch will be carried out on 13th March 2021.</p>	

D. Community Membership

No	Issue/ updates	Status/ Progress
1	Community Membership E-KIT	Community who sign up for Community Membership will be received a membership card and certificate which valid for one year. The design of certificate has been done. Those communities who registered for community membership will received membership E-KIT which included with the benefits receive by communities.

E. MNS Mobile Apps

No	Issue/ Update	Status/ Progress
1	MNS Apps	Uploading of info into MNS Apps progressing as per plan.

Appendix (A)

Membership Summary as at 28th February 2021

No	Membership Types	Status / Membership Progress (as Feb 2021)
1.	KPA	<ul style="list-style-type: none">• KPA Membership: 418• KPA Renewal : 63• New Membership : 8
1	Membership summary as at 28 th February 2021	<ul style="list-style-type: none">• MNS Members: 2118 Members• KPAY Members : 131 Members• Total Members :2249 Members• New : 18 Members• Renewal : 56 Members

Appendix (A)

Membership Summary as at 28 February 2021

Count	Br	A	B	C	D	E	E2	F1	F2	J	K	L	M	N	O	P	R	S	T	Grand Total
⊖ E	J		7			3			1		1				12	1		2		27
	N		1																	1
E Total			8			3			1		1				12	1		2		28
⊖ F	E	25	321	17	10	11		8	16	31	6	18	13	38		17	2	7	7	547
	O		15					1	2	2				2		2				24
	P	1	9										1					2		13
	Q		6															1		7
F Total		26	351	17	10	11		9	18	33	6	18	14	40		19	2	10	7	591
⊖ H	E		1																	1
	J	1	9												4	2		1		17
	O		2																	2
H Total		1	12												4	2		1		20
⊖ I	E		2																	2
	Q														2					2
I Total			2												2					4
⊖ J	E		5							1			1			2				9
J Total			5							1			1			2				9
⊖ KPA	E	42	45	2	2	2		2	16	5	3		2	4			1		2	128
	O								1											1
	P		1																	1
	Q		1																	1
KPAY Total		42	47	2	2	2		2	17	5	3		2	4			1		2	131
⊖ L	E	6	48	1	1	2		1	1	2	2	1	3	2	3	8		9		90
	J	4	53		2	3	1	1	1	5			2	3	21	10		28		134
	N	6	79	2		3		2	2	2	1		3	6	21	8		24	4	163
L Total		16	180	3	3	8	1	4	4	9	3	1	8	11	45	26		61	4	387
⊖ O	E	41	422	46	16	27	4	12	80	64	18	13	27	43	9	38	3	59	28	956
	O	4	29	4	1	2			4	2	1		1		3	7		2		60
	P	2	6			3			2	1						1		1	1	17
	Q	1	5						2	1					5	1		1		16
O Total		48	462	50	17	32	4	12	88	68	19	13	28	49	17	47	3	63	29	1049
⊖ Z	E		25							1										4
Z Total			25							1										4
Grand Total		133	1092	72	32	56	5	27	128	117	32	32	53	104	80	97	6	137	46	2249

Appendix (B)

Summary on Journal as at 28 February 2021– Printed copy

GSTR (M)											
RegNo (A)											
Count Br											
CustomerGroup	B	E	E2	F2	J	M	N	O	P	S	Grand Total
J	15	1	1		2	1	1	2	1	1	25
P	3			1							4
Q	3			1	1			6		2	13
S	1							1			2
T	1							1			2
Grand	23	1	1	2	3	1	1	10	1	3	46

Summary on Journal as at 28 February 2021 – E-Copy

GSTRReg	EM													
RegNo	(All)													
Count of Membership Bra														
CustomerGroup	A	B	C	D	E	F2	J	M	N	O	P	S	Grand Total	
E		1	1							1		1	4	
J		5	35		2	2	1	1	1	2	10	6	11	76
P		3	13	1		3	1	1	1			1	3	27
Q		1	8				1					1		11
Grand Total		9	57	2	2	5	3	2	2	2	11	8	15	118

Summary on Naturalist as at 28 February 2021– Printed Copy

RegNo	A	T																	
Website	P	T																	
Count of Members																			
Custom	A	B	C	D	E	F1	F2	J	K	M	N	O	P	S	Grand Total				
E		7							1				2	1	11				
J		10			1				1	1	1	2		2	18				
N		2							1		1				7				
O		4	43	4	1	2	1	6	4	1	1	2	1	9	1	80			
Q		1	11					2	1				7	1	2	25			
R			1	1											2				
T			1										1		2				
Grand Total	7	73	5	1	3	1	8	8	1	2	4	13	11	8	145				

New and Renewal for Feb 2021										
	New									
		C	I	F	O	T	J	L	KPAY	Total
E	Fee Only			4	14					18
O	Fee & MN									0
N	MN									0
										0
P	Fee & MJ									0
Q	Fee, MN & MJ									0
J	MNJ									0
				4	14					18
	Renewal									
E	Fee Only			17	35				3	55
O	Fee & MN									0
N	MN									0
										0
P	Fee & MJ									0
Q	Fee, MN & MJ								1	1
J	MNJ									0
		0	0	17	35	0	0	0		56

c=corporate, I=Institution, F=Family, O=Ordinary, T=Student, J=Junior, L=Life, KPAY=KPA Youth
Note: 13 made payment for 3 years , 10 made payment for 5 years

Social Media:

MONTH	Facebook (Likes)	Instagram (Followers)	Twitter (Followers)	MNS Mobile App
2020				
January	24,210	2,068	3,150	
February	24,300	2,218	3,218	
March	24,533	2,377	3,287	
April	24,801	2,484	3,363	
May	25,102	2,733	3,438	
June	25,688	3,023	3,446	
July	26,220	3,084	3,471	
August	26,444	3,147	3,501	
September	27,693	3,187	3,524	30+
October	27,904	3,289	3,537	50+
November	28,184	3424	3,552	100+
December	28,434	3,543	3,596	100+
2021				
January	28,754	3697	3,618	100+
February	29,197	3783	3,642	100+



Tan Peng



Malaysian Nature ...



MNS Shan



SASHIKALA- M...



Zailani Omar



Suhanida binti ...



HASHIMI ISMAIL



Zaurawati Hass...



Mohd Nor Aziz...



Maizatul Zam Z...



sharifah mahmuth...



Ahmad Ismail



Eda Izanie Ahm...



YONG LIEW HS...



KABILAN A RAJ...



Manimaran Va...



MAHAYU MUS...



Fadhlah Afif Tal...



ROSLIA AHMAD



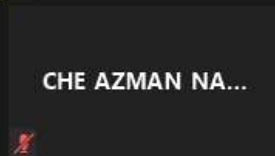
Thiaga Raj Sivan...



Mohd Shahril R...



HASHIMI ISMAIL



CHE AZMAN NA...



Mute



Stop Video



Security



Participants 23



Polls



Chat



Share Screen



Reactions



More

End



MNS Shanmugaraj



Malaysian Nature Society MNS



rarazuki.arahim



ILLY NADIA



SASHIKALA



Eda Izanie (Malaysian Nature ...)



En Aznan Md Natar



SHAMSIHANI

Participants (8)

Find a participant

- Malaysian Nature Society M... (Host, me)
- ILLY NADIA (Guest)
- MNS Shanmugaraj (Guest)
- rarazuki.arahim (Guest)
- SASHIKALA (Guest)

Invite Mute All ...

Chat

Pn Shamsihani atau Pn Illy?

From Me to Everyone:

Untuk pengetahuan, Pertandingan Water Vision 2020, kami mengalukan perancangan yang mereka akan lakukan pasca COVID 19

To: Everyone File ...

Type message here...

Mute Stop Video Security Participants (8) Polls Chat Share Screen Reactions More End