



MALAYSIAN NATURE SOCIETY

MEMBERSHIP UNIT

MANAGEMENT REPORT

January 2021

Strategies	Progress	Issues / difficulties	Remarks (Funder of project, stakeholders involved, beneficiaries,										
5.4.1: Engage, maintain and expand membership of the Society through targeted membership drives and public campaigns.	Sandakan	The Chair of Sandakan Branch has decided to have their online branch AGM on 20 Dec 2020. Invitation has been sent to Sandakan Branch members by Sandakan Chair via whatsapp group. The meeting unable to proceed due to not meet quorum.											
	ROS Submission for Branches	<p>All branches have submitted their ROS submission, except Pahang Branch and Sandakan Branch. Reminders have been sent to Pahang Branch, but still no update on their ROS submission.</p> <p>Even though Sandakan Branch had their AGM on 20 Dec 2020, but not enough quorum. So to date, there is no ROS submission has been done by Sandakan Branch for the past two years (2018/2019, 2019/2020)</p>											
	Email Blast	<table border="1" data-bbox="562 1034 1832 1257"> <thead> <tr> <th data-bbox="562 1034 853 1070">Date</th> <th data-bbox="853 1034 1832 1070">Description</th> </tr> </thead> <tbody> <tr> <td data-bbox="562 1070 853 1107">4/1/2021</td> <td data-bbox="853 1070 1832 1107"><i>MNS: Pencinta Alam Newsletter January 2021</i></td> </tr> <tr> <td data-bbox="562 1107 853 1187">19/1/2021</td> <td data-bbox="853 1107 1832 1187"><i>MNS: Forest Governance Zonal Workshop - Heart of Borneo (HoB) Initiative Training Workshop</i></td> </tr> <tr> <td data-bbox="562 1187 853 1224">21/1/2021</td> <td data-bbox="853 1187 1832 1224"><i>MNS Tapir Talks 8.0: Communities and Urban Forest, 1 Feb 2021 (MON), 2pm - 5pm</i></td> </tr> <tr> <td data-bbox="562 1224 853 1257">26/1/2021</td> <td data-bbox="853 1224 1832 1257"><i>MNS: Pencinta Alam Newsletter February 2021</i></td> </tr> </tbody> </table>	Date	Description	4/1/2021	<i>MNS: Pencinta Alam Newsletter January 2021</i>	19/1/2021	<i>MNS: Forest Governance Zonal Workshop - Heart of Borneo (HoB) Initiative Training Workshop</i>	21/1/2021	<i>MNS Tapir Talks 8.0: Communities and Urban Forest, 1 Feb 2021 (MON), 2pm - 5pm</i>	26/1/2021	<i>MNS: Pencinta Alam Newsletter February 2021</i>	
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Membership
Reminder

	1st Reminder			2nd Reminder			3rd Reminder		
	Email	sent	Mai sent	sms sent	email	sms sent	email		
Jan-19	85	27/12/2018		70	8/1/2019		57	27/3/2019	
Feb-19	67	9/1/2019		52	27/2/2019		57	4/4/2019	
Mar-19	85	15/2/2019		60	15/3/2019	14	14/3/2019		
Apr-19	79	15/3/2019		64	11/4/2019		48	14/6/2019	7 14/6/2019
May-19	79	11/4/2019		61	8/5/2019		46	11/7/2019	5 11/7/2019
Jun-19	121	8/5/2019		102	14/6/2019	9	14/6/2019	56	8/8/2019 5 8/8/2019
Jul-19	123	14/6/2019	9 14/6/2019	85	19/7/2019		70	20/9/2019	1 20/9/2019
Aug-19	91	11/7/2019		81	8/8/2019	12	8/8/2019	56	17/10/2019 5 17/10/2019
Sep-19	73	8/8/2019	3 8/8/2019	59	20/9/2019		46	8/11/2019	1 8/11/2019
Oct-19	71	20/9/2019	1 20/9/2019	59	18/10/2019	2	20/9/2019	47	6/12/2019
Nov-19	59	17/10/2019	1 17/10/2019	49	15/11/2019		44	15/1/2020	4 15/1/2020
Dec-19	62	15/11/2019	1 22/11/2019	50	6/12/2019		36	7/2/2020	7 7/2/2020
Jan-20	64	3/1/2020		50	7/2/2020	3	7/2/2020	47	10/3/2020
Feb-20	78	22/1/2020	3 22/1/2020	53	28/2/2020		45	10/4/2020	3 10/4/2020
Mar-20	120	20/2/2020	1 20/2/2020	77	13/4/2020	14	13/4/2020	71	8/5/2020 14 8/5/2020
Apr-20	76 (sms)	10/4/2020	3 10/4/2020	64	13/5/2020	2	13/5/2020	57	19/6/2020 3 19/6/2020
May-20	77	8/5/2020		62	19/6/2020		51	21/7/2020	5 22/7/2020
Jun-20	133	16/6/2020	8 18/6/2020	90	22/7/2020	10	22/7/2020	73	14/8/2020 8 21/8/2020
Jul-20	172	22/7/2020		152	21/8/2020	21	21/8/2020	141	23/9/2020 29 23/9/2020
Aug-20	127	21/7/2020	8 21/7/2020	75	23/9/2020	11	23/9/2020	72	3/11/2020
Sep-20	64	21/8/2020	2 21/8/2020	81	16/10/2020		35	11/11/2020	10 11/11/2020
Oct-20	110	22/9/2020	12 22/9/2020	80	21/10/2020	14	21/10/2020	78	17/12/2020
Nov-20	79	21/10/2020		64	12/11/2020		59	13/1/2021	
Dec-20	74	24/11/2020		45	14/1/2021				
Jan-21	68	22/12/2020							
Feb-21	110	25/1/2021							

Recurring
Payment

Total 10 members signed up for the recurring payment on January 2021

Leong Kek Ping

Yasuaki Nakai

Norazlin

Kenny Sin Boon Kean

Mohd Sharizan

THAM KENG YEE

Tahirah Manesah

Navin Sukilan

Ashraf Abdullah

Amy Ng

Online Membership and Publication

Summary on on-line membership

Month	New	Renewal	Naturalist	Journal	Total	Auto Renew
Jan-20	26	36		1	62	12
Feb-20	24	29	1	2	53	6
Mar-20	11	28	1	0	39	11
Apr-20	3	27	2	0	30	12
May-20	9	20	1	0	29	9
Jun-20	9	43	7	4	52	4
Jul-20	19	27	0	0	46	15
Aug-20	22	55	0	0	77	14
Sep-20	18	34	0	0	52	7
Oct-20	37	34			71	12
Nov-20	29	30			59	5
Dec-20	25	24			49	9
Jan-21	27	45			72	10
Total	259	432	12	7	691	126

Please find attached the report for online membership.

Membership Drive

No membership drive due to Covid 19 outbreak.

	MNS Publication	<p><u>Huge increase on the postage</u></p> <p>With the sudden increase of postage, we need to relook on the subscription on MNS publication (MN & MJ). This has affect the delivery service to the oversea and Singapore subscriber. Even though we have informed the subscribers about the increase of postage and requested for extra charges for the delivery service, we need to have a review the pricing of our publication as soon as possible, in order for us to cover the cost. The costing has been prepared and sent to ED to be discussed in the publication committee meeting.</p> <p>The mailing of MNS Publication to oversea is currently on hold due to no oversea mail allowed by POS Malaysia</p> <p>Please refer to Appendix (B) for summary reports.</p>	
	Remove the bank charges from online payment	<p><u>Background of this issue</u></p> <p>It happened that one of our member filed a disputed transaction with the bank which was charged on 31/8/2020. After that, iPAY88 emailed us on 1/12/2020 and asked to deal with the member to understand the reasons they raised a dispute and try to advise them to cancel it with the issue bank. I have contacted the member and she agreed to cancel the dispute as she didn't know the disputed transaction is the recurring payment for MNS membership which she has signed up on Aug 2019. She was then asked to sign a dispute cancellation form which was requested by iPAY88. However, there is no reply from the member on the dispute cancellation form. Therefore, iPAY88 advice to provide the supporting documents to them as there is no dispute cancellation form or any written confirmation from the member.</p> <p>The supporting documents we provide including the membership registration form, official receipt, membership card, and proved of recurring payment. After iPAY88 went through the supporting documents, they realized that members were being charged of 3% bank charges which was not supposed to impose on the customer/end users as stated in iPAY88's T&C. <i>As per iPAY88 policy for merchants, which was agreed and signed by our end, it has stated that <u>merchants should not impose/require customers to pay any surcharge in connection to payment via iPAY88 as it violates Visa, MasterCard, PayPal, and other card scheme rules.</u></i></p> <p>This issue has been forwarded to the management for their advice. At the end, the management has decided to remove the 3% discharge from the online payment. Necessary actions have been taken to remove from the online payment, including recurring payment.</p>	

	Membership Summary	<ul style="list-style-type: none"> • MNS Members: 2120 Members • KPAY Members : 145 Members • Total Members :2265 Members • New : 28 Members • Renewal : 47 Members 	
Please refer to Appendix (A) & B for membership summary report			

B. SCHOOL NATURE CLUB (KELAB PENCINTA ALAM)

Strategies	Progress March 2021	Issues / difficulties	Remarks (Funder of project, stakeholders involved, beneficiaries,
5.2.2 Promote the establishment of Kelab Pencinta Alam in schools and link these to the network of MNS EECs, and promote Environmental Education to teachers and the Ministry of Education.	<ul style="list-style-type: none"> • Meeting with Melaka/N9 Branch Date: 14 January 2021 	A meeting was set to discuss on the eco-partners application created by Vuthy, the chair for MNS Melaka/N9 Branch. Vuthy explained about the function of the application and how he intended to promote the app among KPA members and also wanted to include Nature Heroes Talk inside KPA planner which will be sent to KPM. After a detailed explanation about the app, KPA figured out that this could be a nice centralized platform for all KPA/EE activities to be promoted to all users (KPA members and non KPA members). It will make easier for all member to be notified about on-going KPA/EE activities. In the meantime, a concept paper was drafted to be presented to KPM about the application and we wish it can be included in cthe merit co-curriculum system.	
	<ul style="list-style-type: none"> • KPA Membership Renewal 	The beginning of the year, a reminder will be sent to all KPA schools about the renewal. All the necessary documents were prepared, and will be sent individually (about 400 schools) to them via emails.	

	<ul style="list-style-type: none"> • Meeting with Ministry of Education 	<p>A letter was sent to BKK KPM, to request for a meeting with the Director and the Asst. Director who is in charge of KPA matters at KPM level. Annually, a new assistant Director will be appointed, and this letter was aimed to get to know the newly appointed Asst. Director. This is very important to enhance communication between MNS and also BKK, KPM. The first meeting was set on 21st January 2021. However, no reply was made from BKK KPM. After a week, KPA was contacted by the new appointed Asst. Director. She informed that she is given the responsibility to handle all the matters related to KPA. She will schedule for the new meeting date. The proposed date either on 4th of 5th February. (according to Director availability)</p>	
	<ul style="list-style-type: none"> • KPA Annual Report 	<p>KPA annual report complete to be sent to KPM. This report includes information about the current status of KPA memberships, national level KPA program such as KPA Webinar series, KPA Watchbirds with MYGB, and Responsible Reclamation Program with Monash University. The report safely received by BKK KPM.</p>	
	<ul style="list-style-type: none"> • DBKL Otter Proposal Date: 21st January 2021 	<p>KPA officer attended the SKYPE meeting with the DBKL Otter Proposal team. There was a poor internet connection from KPA side. The proposal was sent by wildlife officer to give input and suggestions.</p>	
	<ul style="list-style-type: none"> • KPA Program Concept Paper 	<p>In preparation for a meeting with BKK KPM, concept paper on KPA 2021 programs were drafted. This is to frame out the idea which later will be converted to power point presentation and presented to BKK KPM. We are hoping for a good discussion with them on ways to implement this program effectively with the new norm amidst the COVID 19 pandemic.</p>	
	<ul style="list-style-type: none"> • Membership Committee Date: 26 January 2021 	<p>This was the first meeting with the new appointed membership unit manager. Among the agenda was discussed on how to increase and retain MNS membership.</p>	

C. KPA FOR YOUTH

Strategies	Progress	Issues / difficulties	Remarks (Funder of project, stakeholders involved, beneficiaries,
<p>KPA for Youth 5.2.4 Promote KPA for Youth to youth and IPTA/IPTS students; Establish network between MNS and youth for educational program and activities; Inculcate youth and community about value of nature 1. To increase the number of membership all over Malaysia. 2. To promote KPA Youth at Higher Learning Institutes. To organize budget efficient events (i.e environmental talks, tree planting programs and workshops) in universities.</p>	<p>Climate Change : Proposal submission to Birtish High Commission</p> <p>Land reclamation Training Session for Youths collaboration with Monash University</p> <p>Talk on Environmental Issues in Malaysia at UPSI</p>	<p>A proposal was submitted to British High Commission on 17th January 2021. The project team comprises of lecturers from Monash University, Mr. Balu and Sashikala from MNS.</p> <p>A webinar session was planned to KPAY members on Land Reclamation issues in Malaysia. The date of the program is 24th Feb 2021. The training materials will be prepared by Dr. Poovarasi and her team, meanwhile MNS will handle on promotion of the program and participants database. This training session might be promote among BL partners as well.</p> <p>En. Zaidi from Guidance & Counselling Club, Universiti Pendidikan Sultan Idris (UPSI) approached us for a webinar on 9th January 2021. Sashikala from Membership Unit attended the webinar and discussed about the current environmental issues in Malaysia particularly on Plastics Pollution.</p>	

D. Community Membership

No	Issue/ updates	Status/ Progress
1	Community Membership Registration Form	PIFWA have been sign up for community membership. Upon sign up for community membership, the community will be given one membership card and certificate which valid for one year. Community Membership Registration Form (e-copy) have been passed to Mr.Balu and Habibun.

E. MNS Mobile Apps

No	Issue/ Update	Status/ Progress
1	Issues in MNS Apps	Uploading of info into MNS Apps was done as usual. A discussion will be carry out with CTC how to allow MNS App in worldwide as internal email problem was solved successfully.

Appendix (A)

Membership Summary as at 31st Jan 2021

No	Membership Types	Status / Membership Progress (as 31 st Jan 2021)
1.	KPA	<ul style="list-style-type: none"> • KPA Membership: 404 • KPA Renewal : 0 • New Membership : 0
1	Membership summary as at 31st Jan 2020	<ul style="list-style-type: none"> • MNS Members: 2120 Members • KPAY Members : 145 Members • Total Members :2265 Members • New : 28 Members • Renewal : 47 Members

Appendix (B)

Membership Summary as at 31 January 2021

Count		Branch	A	B	C	D	E	E2	F1	F2	J	K	L	M	N	O	P	R	S	T	Grand Total	
⊗E	J			7			3			1		1				12	1			2	27	
	N			1																		1
E Total				8			3			1		1				12	1			2	28	
⊗F	E		26	324	17	11	11		8	17	30	6	19	12	39		17	2	7	8	554	
	O			19	1				1	2	3			1	2		2				31	
	P		1	9											1					2	13	
	Q			7																1	8	
F Total			27	359	18	11	11		9	19	33	6	19	14	41		19	2	10	8	606	
⊗H	E			1																	1	
	J		1	9												4	2			1	17	
	O			2																	2	
H Total			1	12												4	2			1	20	
⊗I	E			2																	2	
	Q															2					2	
I Total				2												2					4	
⊗J	E			5							1			1			2				9	
J Total				5							1			1			2				9	
⊗KPA	E		42	60	2	2	2		2	16	5	3		2	4				1		143	
	O									1											1	
	P			1																	1	
KPAY Total			42	61	2	2	2		2	17	5	3		2	4				1	2	145	
⊗L	E		6	48	1	1	2		1	1	2	2	1	3	2	3	8			9	90	
	J		4	53		2	3	1	1	1	5			2	3	21	10			28	134	
	N		6	79	2		3		2	2	2	1		3	6	21	8			24	163	
L Total			16	180	3	3	8	1	4	4	9	3	1	8	11	45	26			61	387	
⊗O	E		42	420	45	17	26	5	11	79	59	18	13	26	42	9	38	3	58	28	939	
	O		4	29	4	1	3			4	2	1		1	3	8			2		62	
	P		2	6			3			2	1					1				2	18	
	Q		1	5						2	1				5	1			1	1	17	
O Total			49	460	49	18	32	5	11	87	63	19	13	27	42	17	48	3	63	30	1036	
⊗Z	E			25							1									4	30	
Z Total				25							1										4	30
Grand Total			135	1112	72	34	56	6	26	128	112	32	33	52	98	80	98	6	137	48	2265	

Appendix (C)

Summary on Journal as at 31 January 2021– Printed copy

GSTReg	(Multiple Items)													
RegNo	A													
Count of Customer Bra														
CustomerGroup	B	E	E2	F2	J	M	N	O	P	S	T	Grand Total		
J	15	1	1		2	1	1	2	1	1		25		
P	3				1							4		
Q	4				1	1		6		2	1	15		
S	1							1				2		
T	1											1		
Grand Total	24	1	1	2	3	1	1	9	1	3	1	47		

Summary on Journal as at 31 January 2021 – E-Copy

GSTReg	EM													
RegNo	A													
Count of Customer Bra														
CustomerGroup	A	B	C	D	E	F2	J	M	N	O	P	S	T	Grand Total
E		1	1							1			1	4
J	5	35		2	2	1	1	1	2	10	6	11		76
P	3	13	1		3	1	1	1			1	4		28
Q	1	8					1				1			11
Grand Total	9	57	2	2	5	3	2	2	2	11	8	15	1	119

Summary on Naturalist as at 31 Jan 2021– Printed Copy

RegNo	A																	
Website	F																	
Count of Cust	E																	
CustomerG	A	B	C	D	E	F1	F2	J	K	M	N	O	P	S	T	Grand Total		
E		7										2	1				10	
J		10			1			1		1	1	2		2			18	
N		2						1			1			3			7	
O		4	46	5	1	3	1	6	5	1	2	2	1	10	1		88	
Q		1	12					2	1				7	1	2	1	27	
R			1	1													2	
T			1														1	
Grand Total	7	77	6	1	4	1	8	8	1	3	4	12	12	8	1		153	

New and Renewal for Jan 2021										
New										
		C	I	F	O	T	J	L	KPAY	Total
E	Fee Only			9	16				3	28
O	Fee & MN									0
N	MN									0
P	Fee & MJ									0
Q	Fee, MN & MJ									0
J	MNJ									0
				9	16					28
Renewal										
E	Fee Only			18	28				1	47
O	Fee & MN									0
N	MN									0
P	Fee & MJ									0
Q	Fee, MN & MJ									0
J	MNJ									0
		0	0	18	28	0	0	0	0	47

c=corporate, I=Institution, F=Family, O=Ordinary, T=Student, J=Junior, L=Life, KPAY=KPA Youth

Note: 14 made payment for 3 years , 1 made payment for 4 years, 6 made payment for 5 years

Social Media:

MONTH	Facebook (Likes)	Instagram (Followers)	Twitter (Followers)	MNS Mobile App
2020				
January	24,210	2,068	3,150	
February	24,300	2,218	3,218	
March	24,533	2,377	3,287	
April	24,801	2,484	3,363	
May	25,102	2,733	3,438	
June	25,688	3,023	3,446	
July	26,220	3,084	3,471	
August	26,444	3,147	3,501	
September	27,693	3,187	3,524	30+
October	27,904	3,289	3,537	50+
November	28,184	3424	3,552	100+
December	28,434	3,543	3,596	100+
2021				
January	28,754	3697	3,618	100+