



MALAYSIAN NATURE SOCIETY

MEMBERSHIP UNIT

MANAGEMENT REPORT

December 2020

A. Membership

Strategies	Progress	Issues / difficulties	Remarks (Funder of project, stakeholders involved, beneficiaries,												
5.4.1: Engage, maintain and expand membership of the Society through targeted membership drives and public campaigns.	Sandakan Branch	The Chair of Sandakan Branch has decided to have their virtual branch AGM on 20 Dec 2020. Invitation has been sent to Sandakan Branch members by Sandakan Chair via whatsapp group. On the meeting day, only branch chair and vice chair attended the virtual meeting. The Sandakan Branch AGM unable to proceed due to not enough quorum. However, branch chair took a step forward to submit branch annual report and yet to receive.													
	ROS Submission for Branches	All branches have submitted their ROS submission, except Pahang and Sandakan Branch. Reminders have been sent to Pahang Branch pertaining on ROS submission, but till end of the month no update on their end. Sandakan Branch held their branch AGM on 20 th Dec 2020. Unfortunately, branch chair has dismissed the meeting due to not meet enough quorum. Sandakan branch haven't done their ROS for the past two years.													
	Email Blast	<p>A total of 5 email blasts has been sent out throughout this month as below:</p> <table border="1" data-bbox="600 839 1926 1075"> <thead> <tr> <th data-bbox="600 839 887 874">Date</th> <th data-bbox="887 839 1926 874">Description</th> </tr> </thead> <tbody> <tr> <td data-bbox="600 874 887 935">3/12/2020</td> <td data-bbox="887 874 1926 935">Tapir Talks 7.0 : Big Data Sciences and Bioinformatics for Biodiversity and Forest Management</td> </tr> <tr> <td data-bbox="600 935 887 970">16/12/2020</td> <td data-bbox="887 935 1926 970">MN: E-copy of the Malaysian Naturalist Vol 74 Part 2 (December 2020 - February 2021)</td> </tr> <tr> <td data-bbox="600 970 887 1005">16/12/2020</td> <td data-bbox="887 970 1926 1005">MNS: "Adopt a Tree" at Pantai Eco Park</td> </tr> <tr> <td data-bbox="600 1005 887 1040">21/12/2020</td> <td data-bbox="887 1005 1926 1040">MNSSHOP: NEW ARRIVAL! Box of 4 mugs featuring kingfishers!</td> </tr> <tr> <td data-bbox="600 1040 887 1075">23/12/2020</td> <td data-bbox="887 1040 1926 1075">MNS: Season's Greeting</td> </tr> </tbody> </table>	Date	Description	3/12/2020	Tapir Talks 7.0 : Big Data Sciences and Bioinformatics for Biodiversity and Forest Management	16/12/2020	MN: E-copy of the Malaysian Naturalist Vol 74 Part 2 (December 2020 - February 2021)	16/12/2020	MNS: "Adopt a Tree" at Pantai Eco Park	21/12/2020	MNSSHOP: NEW ARRIVAL! Box of 4 mugs featuring kingfishers!	23/12/2020	MNS: Season's Greeting	
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3/12/2020	Tapir Talks 7.0 : Big Data Sciences and Bioinformatics for Biodiversity and Forest Management														
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23/12/2020	MNS: Season's Greeting														

	Membership Reminder	1st Reminder				2nd Reminder				3rd Reminder			
		Email	sent	Mail	sent	sms sent		email		sms sent		email	
		Jan-19	85	27/12/2018			70	8/1/2019			57	27/3/2019	
		Feb-19	67	9/1/2019			52	27/2/2019			57	4/4/2019	
		Mar-19	85	15/2/2019			60	15/3/2019	14	14/3/2019	47	8/5/2019	
		Apr-19	79	15/3/2019			64	11/4/2019			48	14/6/2019	7 14/6/2019
		May-19	79	11/4/2019			61	8/5/2019			46	11/7/2019	5 11/7/2019
		Jun-19	121	8/5/2019			102	14/6/2019	9	14/6/2019	56	8/8/2019	5 8/8/2019
		Jul-19	123	14/6/2019	9	14/6/2019	85	19/7/2019			70	20/9/2019	1 20/9/2019
		Aug-19	91	11/7/2019			81	8/8/2019	12	8/8/2019	56	17/10/2019	5 17/10/2019
		Sep-19	73	8/8/2019	3	8/8/2018	59	20/9/2019			46	8/11/2019	1 8/11/2019
		Oct-19	71	20/9/2019	1	20/9/2019	59	18/10/2019	2	20/9/2019	47	6/12/2019	
		Nov-19	59	17/10/2019	1	17/10/2019	49	15/11/2019			44	15/1/2020	4 15/1/2020
		Dec-19	62	15/11/2019	1	22/11/2019	50	6/12/2019			36	7/2/2020	7 7/2/2020
		Jan-20	64	3/1/2020			50	7/2/2020	3	7/2/2020	47	10/3/2020	
		Feb-20	78	22/1/2020	3	22/1/2020	53	28/2/2020			45	10/4/2020	3 10/4/2020
		Mar-20	120	20/2/2020	1	20/2/2020	77	13/4/2020	14	13/4/2020	71	8/5/2020	14 8/5/2020
		Apr-20	76 (sms)	10/4/2020	3	10/4/2020	64	13/5/2020	2	13/5/2020	57	19/6/2020	3 19/6/2020
		May-20	77	8/5/2020			62	19/6/2020			51	21/7/2020	5 22/7/2020
		Jun-20	133	16/6/2020	8	18/6/2020	90	22/7/2020	10	22/7/2020	73	14/8/2020	8 21/8/2020
		Jun-20	11 (sms)	16/6/2020									
		Jul-20	172	22/7/2020			152	21/8/2020	21	21/8/2020	141	23/9/2020	29 23/9/2020
		Aug-20	127	21/7/2020	8	21/7/2020	75	23/9/2020	11	23/9/2020	72	3/11/2020	
		Sep-20	64	21/8/2020	2	21/8/2020	81	16/10/2020			35	11/11/2020	10 11/11/2020
		Oct-20	110	22/9/2020	12	22/9/2020	80	21/10/2020	14	21/10/2020	78	17/12/2020	
		Nov-20	79	21/10/2020			64	12/11/2020					
		Dec-20	74	24/11/2020									
		Jan-21	68	22/12/2020									
	Recurring Payment	<p>Total 9 members signed up for the recurring payment on December 2020</p> <ul style="list-style-type: none"> • Tang Choy Yuen • Asha Devi Kaushal • Gan Pei Ling • Bryan Raveen • Akhbar O • Haniza Abdul Hamis • Subash • Ho Swee Chin • Kavitha Maslamany 											

Online Membership and Publication	<p>Summary on on-line membership Please find attached the report for online membership.</p> <table border="1" data-bbox="600 178 1585 695"> <thead> <tr> <th>Month</th> <th>New</th> <th>Renewal</th> <th>Naturalist</th> <th>Journal</th> <th>Total</th> <th>Auto Renew</th> </tr> </thead> <tbody> <tr><td>Dec-19</td><td>16</td><td>15</td><td>1</td><td></td><td>31</td><td>4</td></tr> <tr><td>Jan-20</td><td>26</td><td>36</td><td></td><td>1</td><td>62</td><td>12</td></tr> <tr><td>Feb-20</td><td>24</td><td>29</td><td>1</td><td>2</td><td>53</td><td>6</td></tr> <tr><td>Mar-20</td><td>11</td><td>28</td><td>1</td><td>0</td><td>39</td><td>11</td></tr> <tr><td>Apr-20</td><td>3</td><td>27</td><td>2</td><td>0</td><td>30</td><td>12</td></tr> <tr><td>May-20</td><td>9</td><td>20</td><td>1</td><td>0</td><td>29</td><td>9</td></tr> <tr><td>Jun-20</td><td>9</td><td>43</td><td>7</td><td>4</td><td>52</td><td>4</td></tr> <tr><td>Jul-20</td><td>19</td><td>27</td><td>0</td><td>0</td><td>46</td><td>15</td></tr> <tr><td>Aug-20</td><td>22</td><td>55</td><td>0</td><td>0</td><td>77</td><td>14</td></tr> <tr><td>Sep-20</td><td>18</td><td>34</td><td>0</td><td>0</td><td>52</td><td>7</td></tr> <tr><td>Oct-20</td><td>37</td><td>34</td><td></td><td></td><td>71</td><td>12</td></tr> <tr><td>Nov-20</td><td>29</td><td>30</td><td></td><td></td><td>59</td><td>5</td></tr> <tr><td>Dec-20</td><td>25</td><td>24</td><td></td><td></td><td>49</td><td>9</td></tr> <tr> <td>Total</td> <td>248</td> <td>402</td> <td>13</td> <td>7</td> <td>650</td> <td>120</td> </tr> </tbody> </table>	Month	New	Renewal	Naturalist	Journal	Total	Auto Renew	Dec-19	16	15	1		31	4	Jan-20	26	36		1	62	12	Feb-20	24	29	1	2	53	6	Mar-20	11	28	1	0	39	11	Apr-20	3	27	2	0	30	12	May-20	9	20	1	0	29	9	Jun-20	9	43	7	4	52	4	Jul-20	19	27	0	0	46	15	Aug-20	22	55	0	0	77	14	Sep-20	18	34	0	0	52	7	Oct-20	37	34			71	12	Nov-20	29	30			59	5	Dec-20	25	24			49	9	Total	248	402	13	7	650	120	
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Membership Drive	No membership drive due to Covid 19 outbreak.																																																																																																										
Dispute Case	<p>One of our member filed a disputed transaction with the bank which was charged on 31/8/2020. After that, iPAY88 emailed us on 1/12/2020 and asked to deal with the member to understand the reason she raised a dispute and advise her to cancel it with the bank. Membership officer managed to contact the member and she agreed to cancel the dispute as she didn't know that disputed transaction is the recurring payment for MNS membership which she has signed up on Aug 2019. She was then asked to sign a dispute cancellation form which was requested by iPAY88. However, there is no reply from the member on the dispute cancellation form. Therefore, iPAY88 advice to provide them the supporting documents as there is no dispute cancellation form or any written confirmation from the member.</p> <p>The supporting documents that we provide including the membership registration form, official receipt, membership card, and proved of recurring payment. After iPAY88 went through the supporting documents, they realized that member was charged of 3% bank charges which is not supposed to impose on the customer/end users as stated in iPAY88's T&C. <u>As per iPAY88 policy for merchants, it has stated that <i>merchants should not impose/require customers to pay any surcharge in connection to payment via iPay88 as it violates Visa, MasterCard, PayPal, and other card scheme rules.</i></u></p> <p>This issue has been forwarded to the management for their advice. At the end, management decided to remove the 3% discharge from the online payment. Necessary actions have been taken such as remove the 3%</p>																																																																																																										

		<p>discharge statement from the online platform (from MNS Website), including recurring payment. This case has been settled successfully with the support from management team.</p>	
	<p>Membership Summary</p>	<ul style="list-style-type: none"> • MNS Members: 2120 Members • KPAY Members : 151 Members • Total Members :2271 Members • Renewal :29 Members • New : 25 Members <p>Please refer to Appendix (A) & B for membership summary report</p>	

B. SCHOOL NATURE CLUB (KELAB PENCINTA ALAM)

Strategies	Progress December 2020	Issues / difficulties	Remarks (Funder of project, stakeholders involved, beneficiaries,
<p>5.2.2 Promote the establishment of Kelab Pencinta Alam in schools and link these to the network of MNS EECs, and promote Environmental Education to teachers and the Ministry of Education.</p>	<ul style="list-style-type: none"> • Meeting with TM Date: 3rd December 2020 	<p>A meeting with TM has been organized on 3rd December 2020. A concept project plan was presented to TM team. En. Izad from TM mentioned that he aims for a project which could benefit to society especially for school community. He advised to avoid new project which is not within MNS capacity or expertise. Thus, we are require to prepare a new project proposal which fit in TM Sustainability Framework. The draft of project proposal in progress.</p>	
	<ul style="list-style-type: none"> • KPA MYGB Facebook Caption Contests Duration: 30th November – 4th December 2020 	<p>Under MYGB project, members of KPA was given opportunity to participate in Facebook Caption Contest. This contest has been carried out for 5 days. The winner of this contest would get a voucher from MNS e-shop. The contest was promoted through MNS social media including whatsapp groups. In-total, we received about 686 engagement from public and 238 students participated in the contest.</p>	
	<ul style="list-style-type: none"> • Program Rintis Sekolah Selangor Bebas Plastik 	<p>KPA officer follow-up with schools who participated in this program for reports and claims.</p>	
	<ul style="list-style-type: none"> • Forum Pelajar Bebas Plastik Date: 11 December 2020 	<p>The final webinar for Program Rintis Sekolah Selangor Bebas Plastik was conducted on 11th December 2020. Three students were selected as panels for this forum. Guidance and briefing was given for these selected students by KPA officer and EE manager, Pn. Eda Izanie. Promotional poster was prepared and posted in MNS Social Media. The total attendance for this forum is 63 students. This session moderated by Pn. Eda Izanie. The forum conducted via Zoom Platform.</p>	
	<ul style="list-style-type: none"> • Bebas Plastic Project School Presentation Date: 15 – 16th December 2020 	<p>The final activity for this project was Teachers Presentation. Teachers who participated in this project are required to do campaign for Bebas Plastik among their students. In-total 12 teachers are managed to implement the project at their own capacity even during RMCO period and</p>	

		successfully shared their experience and activities that have been executed under this program. Some of the school would like to continue this project in 2021.	
	<ul style="list-style-type: none"> • FRIM – MNS NEC Online Training Date: 16th – 17th December 2020 	<p>This online training has been conducted for 15 participants. The training session was carried out for two days. The topic that covered under this training programme as per below:</p> <ul style="list-style-type: none"> • Introduction to online learning (conducted by Zalikha) • Possible Platform and webinar guideline and etiquette (Conducted by Adha) • How to create virtual classroom (conducted by Chen) • Social engagement and marketing strategies (conducted by Zalikha) 	
	<ul style="list-style-type: none"> • Water Vision Closing Ceremony Date: 17th December 2020 	<p>Water Vision closing ceremony was scheduled on 17th Dec 2020 where 5 best schools invited to present their proposed project. KPA officer assist to conduct the event, managing the FB LIVE and be emcee. This session was last long for 3 hours. The total attendance for this session is about 100pax.</p>	
	<ul style="list-style-type: none"> • Follow up : Responsible Reclamation 	<p>The follow-up communication has been made with students and teachers who participated in training session which conducted in September and October.</p>	
	<ul style="list-style-type: none"> • KPA Annual Programme 2021 	<p>KPA officer prepared the planner for 2021 which included programs, budget and posters.</p>	

C. KPA FOR YOUTH

Strategies	Progress	Issues / difficulties	Remarks (Funder of project, stakeholders involved, beneficiaries,
<p>KPA for Youth 5.2.4 Promote KPA for Youth to youth and IPTA/IPTS students; Establish network between MNS and youth for educational program and activities; Inculcate youth and community about value of nature 1. To increase the number of membership all over Malaysia. 2. To promote KPA Youth at Higher Learning Institutes. To organize budget efficient events (i.e environmental talks, tree planting programs and workshops) in universities.</p>	<p>Climate Change : Proposal submission to British High Commission</p> <p>Land reclamation Training Session for Youths collaboration with Monash University</p>	<p>A briefing session was conducted on 23th Dec 2020 by Ecomknight. The topic of briefing session is Communicating Science for Climate Action by British High Commission Kuala Lumpur. During the session, a brief explanation has been given on proposal writing, topic that need to be highlight, budget and etc. The proposal have to be submit before 17th January and the project team must consists of 5 pax.</p> <p>A meeting with Dr. Poovarasi, lecturer at Monash University has been organized on 15th Dec 2020 at 3.00pm. This main purpose of this meeting is to discuss on future collaboration between MNS – Monash University. During the meeting, both parties agreed to conduct training session for KPAY members on Land Reclamation issues in Malaysian. The dates agreed by both parties to execute the training session are 17th Feb 2021, 7th April 2021, 9th June 2021 and 11th Aug 2021. With the discussion, Dr.Poovarasi agreed to prepare training materials while MNS will handle on promotion of the program and participants database. This training session might be promote among BL partners as well.</p>	

D. Community Membership

No	Issue/ updates	Status/ Progress
1	Community Membership Registration Form	PIFWA have been sign up for community membership. Upon sign up for community membership, the community will be given one membership card and certificate which valid for one year. Community Membership Registration Form (e-copy) have been passed to Mr.Balu and Habibun.

E. Publication

No	Issue	Status/ Progress
1	Malaysian Naturalist	E-copy of MN Vol 74 Part 2 (December 2020 – February 2021) distributed among members via email blast on 16 th Dec 2020. However, printing of MN magazine have been put in hold due to quality of some photos are not very good. Thus, we seek for a help from MN Editor to request for a better quality of photos from authors. Besides that, we have checked with sponsor of this issue, KAM CHEONG PLANTATIONS SDN BHD on the design of sponsor's page.
2.	Malayan Nature Journal (MNJ)	E-copy of MNJ is out on 15 th December 2020. Announcement of the MNJ already posted in MNS social media and printed copy of MNJ have been distributed to hard copy subscribers by end of the month.

F. MNS Mobile Apps

No	Issue/ Update	Status/ Progress
1	Issues in MNS Apps	Uploading of info into MNS Apps was done as usual. A discussion will be carry out with CTC how to allow MNS App in worldwide as internal email problem was solved successfully.

Appendix (A)

Membership Summary as at 31st December 2020

No	Membership Types	Status / Membership Progress (as December 2020)
1.	KPA	<ul style="list-style-type: none">• KPA Membership: 442• KPA Renewal : 231• New Membership : 46
1	Membership summary as at 31st December 2020	<ul style="list-style-type: none">• MNS Members: 2120 Members• KPAY Members : 151 Members• Total Members :2271 Members• Renewal : 29 Members• New : 25 Members

Membership Summary as at 31st December 2020

Mei	CustomerGroup	A	B	C	D	E	E2	F1	F2	J	K	L	M	N	O	P	R	S	T	Grand Total
E	J		7			3			1		1				12	1		2		27
	N		1																	1
E Total			8			3			1		1				12	1		2		28
F	E	26	321	15	12	11		8	17	29	7	19	10	37		17	2	7	8	546
	O		21	1				1	2	3			1	2		2				33
	P	1	9	1									1					2		14
	Q		7															1		8
F Total		27	358	17	12	11		9	19	32	7	19	12	39		19	2	10	8	601
H	E		1																	1
	J	1	9												4	2		1		17
	O		2																	2
H Total		1	12												4	2		1		20
I	E		2																	2
	Q														2					2
I Total			2												2					4
J	E		5							1			1			2				9
J Total			5							1			1			2				9
KPA	E	42	64	2	3	2		1	15	6	3		2	5			1		2	148
	O								1											1
	P		1																	1
	Q		1																	1
KPAY Total		42	66	2	3	2		1	16	6	3		2	5			1		2	151
L	E	6	48	1	1	2		1	1	2	2	1	3	2	3	8		9		90
	J	4	53		2	3	1	1	1	5			2	3	21	10		28		134
	N	6	79	2		3		2	2	2	1		3	6	21	8		24	4	163
L Total		16	180	3	3	8	1	4	4	9	3	1	8	11	45	26		61	4	387
O	E	41	416	45	17	25	6	12	78	57	20	13	26	44	9	37	3	61	31	941
	O	4	30	4	1	3			4	2	1		1		3	9		2		64
	P	2	6			3			2	1						1		2	1	18
	Q	1	6						2	1					6	1		1	1	19
O Total		48	458	49	18	31	6	12	86	61	21	13	27	44	18	48	3	66	33	1042
Z	E		25							1										3
Z Total			25							1										3
Grand Total		134	1114	71	36	55	7	26	126	110	35	33	50	99	81	98	6	140	50	2271

Appendix (B)

Summary on Journal as at 31st December 2020– Printed copy

RegNo	(A -)													
GSTReg	(Multiple Items)													
Count of Mem	B													
CustomerGr	A	B	E	E2	F2	J	M	N	O	P	S	T	Grand Total	
E			3										3	
J		1	15	1	1		2	1	1	2	1	1	26	
P			3			1							4	
Q			4			1	1			7		2	16	
S			1							4			5	
T			1							3			4	
Grand Total		1	27	1	1	2	3	1	1	16	1	3	58	

Summary on Journal as at 31st December 2020 – E-Copy

RegNo	(-)													
GSTReg	(-)													
Count of Mem														
CustomerGr	A	B	C	D	E	F2	J	M	N	O	P	S	T	Grand Total
E		1	1							1			1	4
J		5	39		2	2	1	1	1	2	12	6	12	83
P		3	13	2		3	1	1	1		1	4		29
Q		1	9				1				1			12
Grand Total		9	62	3	2	5	3	2	2	2	13	8	16	128

Summary on Naturalist as at 31st December 2020 – Printed Copy

RegNo	A																	
Website	PO																	
Count of Memb	Bra																	
CustomerGr	A	B	C	D	E	F1	F2	J	K	M	N	O	P	S	T		Grand Total	
E	1	10							1				3	1			16	
J		10			1				1	1	1	2			2		18	
N	2								1		1				3		7	
O	4	49	5	1	3	1	6	5	1	2	2	1	11	1			92	
Q	1	14					2	1					8	1	2	1	30	
R		2	1										1				4	
T		1											4				5	
Grand Total	8	86	6	1	4	1	8	9	1	3	4	19	13	8	1		172	

MONTH	Facebook (Likes)	Instagram (Followers)	Twitter (Followers)	MNS Mobile App
2020				
January	24,210	2,068	3,150	
February	24,300	2,218	3,218	
March	24,533	2,377	3,287	
April	24,801	2,484	3,363	
May	25,102	2,733	3,438	
June	25,688	3,023	3,446	
July	26,220	3,084	3,471	
August	26,444	3,147	3,501	
September	27,693	3,187	3,524	30+
October	27,904	3,289	3,537	50+
November	28,184	3424	3,552	100+
December	28,434	3,543	3,596	100+

Via **zoom** Meeting

COURSE ITINERARY

16 DEC 2020 | WEB

9.30 AM Registration

10:00 AM - 10.45 AM Introduction to MNS & Online Learning

11.00 - 11.45 AM Pt. 1: Possible Platform for EE Online Learning
Pt. 2: Webinar and Forum Guidelines and Etiquettes

17 DEC 2020 | THU

10.00 AM - 10.45 AM Pt. 3: How to Develop your EE Virtual Classroom

11.00 AM - 11.45 AM Pt. 4: Social Engagement and Marketing Strategies

Instructors:

Salikha Zahar, Chan Poong Ling, Nurul Huda Ujain

Please scan the QR code for registration



FRIM-MNS Training Programme

PROGRAM RINTIS SEKOLAH SELANGOR
mempersembahkan

**FORUM PELAJAR:
"DUNIA TANPA PLASTIK"**

11 DISEMBER 2020 | 3.00 - 4.30 petang

Ahli Panel:
NurFadhli Irfan Bin Wahid
Niresnan A/L Puspanathan
Nur Hidayah Binti Hiaruddin

ID: 825 7074 7061
Passcode: Zplastic

RBEBAS PLASTIK

Anjuran:
SELANGOR
15th ANNUAL CONGRESS
Jawatankuasa Tetap
Hal Ehwal Pengguna
Negeri Selangor

KELAB PENCINTA ALAM MALAYSIA | kelabpencintaalam

Bebas Plastik Forum

80+ BERSEKUTUAN MELAKSANAKAN BERSAMA SAMA

KEMENTERIAN PENDIDIKAN MALAYSIA

Coca-Cola

Majlis Penyampaian Hadiah

Pertandingan Water Vision 2020

17 Disember 2020 (Khamis)
2.30 - 4.30 petang

Aplikasi Zoom
Kelab Pencinta Alam

Semua dijemput hadir

Water Vision Closing Ceremony