



**MALAYSIAN NATURE SOCIETY**

**MEMBERSHIP UNIT**

**MANAGEMENT REPORT**

**October 2020**

## A. Membership

Strategies	Progress	Issues / difficulties	Remarks (Funder of project, stakeholders involved, beneficiaries,																																																																																											
5.4.1: Engage, maintain and expand membership of the Society through targeted membership drives and public campaigns.	Sandakan Branch	<p>A letter from the President (Prof Ahmad) to Sandakan Chair about the decision on Sandakan Branch status have been drafted for Prof. This letter should send and cc-ed to all Sandakan members. Till to-date haven't receive any reply letter from MNS Sandakan Branch chairman.</p> <p>Sandakan branch failed to conduct their branch AGM and haven't submit ROS documents for e-filing for two years in a row respectively 2019 and 2020.</p>																																																																																												
	Branch AGM 2020	<p>All branches have done their ROS submission, except for Pahang Branch while Sandakan Branch missed their branch AGM since 2019.</p> <table border="1" data-bbox="600 810 1886 1305"> <thead> <tr> <th>Branch</th> <th>Branch AGM</th> <th>Physical/Online</th> <th>ROS Docs</th> <th>E-filing</th> <th>Checking by Honorary Secretary</th> <th>Submit to ROS</th> </tr> </thead> <tbody> <tr> <td>Kedah</td> <td>25/7/2020</td> <td></td> <td>Received</td> <td>Done</td> <td>Done</td> <td>2/9/2020</td> </tr> <tr> <td>Terengganu</td> <td>6/7/2020</td> <td></td> <td>Received</td> <td>Done</td> <td>Done</td> <td>8/9/2020</td> </tr> <tr> <td>Kuching</td> <td>11/7/2020</td> <td></td> <td>Received</td> <td>Done</td> <td>Done</td> <td>9/9/2020</td> </tr> <tr> <td>Johor</td> <td>18/7/2020</td> <td></td> <td>Received</td> <td>Done</td> <td>Done</td> <td>14/9/2020</td> </tr> <tr> <td>Melaka/N Sembilan</td> <td>18/7/2020</td> <td></td> <td>Received</td> <td>Done</td> <td>Done</td> <td>14/9/2020</td> </tr> <tr> <td>Sabah</td> <td>25/7/2020</td> <td></td> <td>Received</td> <td>Done</td> <td>Done</td> <td>24/9/2020</td> </tr> <tr> <td>Penang</td> <td>25/7/2020</td> <td></td> <td>Received</td> <td>Done</td> <td>Done</td> <td>24/9/2020</td> </tr> <tr> <td>Perak</td> <td>25/7/2020</td> <td></td> <td>Received</td> <td>Done</td> <td>Done</td> <td>24/9/2020</td> </tr> <tr> <td>Selangor</td> <td>22/8/2020</td> <td></td> <td>Received</td> <td>Done</td> <td>Done</td> <td>30/9/2020</td> </tr> <tr> <td>Kelantan</td> <td>17/7/2020</td> <td></td> <td>Received</td> <td>Done</td> <td>Done</td> <td>30/9/2020</td> </tr> <tr> <td>Langkawi</td> <td>24/7/2020</td> <td></td> <td>Received</td> <td>Done</td> <td>Done</td> <td>1/10/2020</td> </tr> <tr> <td>Miri</td> <td>3/7/2020</td> <td></td> <td>Received</td> <td>Done</td> <td>Done</td> <td>23/10/2020</td> </tr> </tbody> </table>	Branch	Branch AGM	Physical/Online	ROS Docs	E-filing	Checking by Honorary Secretary	Submit to ROS	Kedah	25/7/2020		Received	Done	Done	2/9/2020	Terengganu	6/7/2020		Received	Done	Done	8/9/2020	Kuching	11/7/2020		Received	Done	Done	9/9/2020	Johor	18/7/2020		Received	Done	Done	14/9/2020	Melaka/N Sembilan	18/7/2020		Received	Done	Done	14/9/2020	Sabah	25/7/2020		Received	Done	Done	24/9/2020	Penang	25/7/2020		Received	Done	Done	24/9/2020	Perak	25/7/2020		Received	Done	Done	24/9/2020	Selangor	22/8/2020		Received	Done	Done	30/9/2020	Kelantan	17/7/2020		Received	Done	Done	30/9/2020	Langkawi	24/7/2020		Received	Done	Done	1/10/2020	Miri	3/7/2020		Received	Done	Done	23/10/2020	
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	ROS Submission for 73 <sup>rd</sup> MNS AGM	The e-filing for Annual General Meeting 2020 has been submitted via eROSES on 20/10/2020. Honorary Secretary went through the document before submission.																																																																																																																																																																																																																																																																																																																						
	Non-Malaysian Application	We have submitted the application for Vuthy Taing to be serve as the Council Member of MNS under the non-Malaysian category on 14/10/2020. We are still waiting for the approval from ROS.																																																																																																																																																																																																																																																																																																																						
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Jul-20	172	22/7/2020			152	21/8/2020	21	21/8/2020	141	23/9/2020	29	23/9/2020																																																																																																																																																																																																																																																																																																												
Aug-20	127	21/7/2020	8	21/7/2020	75	23/9/2020	11	23/9/2020	72	3/11/2020																																																																																																																																																																																																																																																																																																														
Sep-20	64	21/8/2020	2	21/8/2020	81	16/10/2020																																																																																																																																																																																																																																																																																																																		
Oct-20	110	22/9/2020	12	22/9/2020																																																																																																																																																																																																																																																																																																																				
Nov-20	79	21/10/2020																																																																																																																																																																																																																																																																																																																						

Recurring Payment		<p>Total 12 members signed up for the recurring payment on October 2020</p> <ul style="list-style-type: none"> <li>• Ng Sean Fong</li> <li>• Pamela Anne Knight</li> <li>• Dana Badang</li> <li>• Daryl Toh</li> <li>• Lee Khim Keow</li> <li>• Nur Syafiqah Binti Ab Aziz</li> <li>• Yap Kian Wee</li> <li>• Nur Amiera Kamarudin</li> <li>• Siti Sabariah Ismail</li> <li>• Tang Shyan Chang</li> <li>• Goh Siew Fung</li> <li>• R Markandu</li> </ul>																																		
Bring back lapsed members initiative		<p>From 1<sup>st</sup> January 2015 till September 2020, as many as 3341 members have left MNS. Thus, membership unit take an initiative to bring back lapsed members by sending them personalized email. Until 31<sup>st</sup> October 2020, we have sent email to 1000 recipients, 97 bounced back</p>																																		
Appointment Letters & Official Email to New Board of Council		<p>Appointment letters to new board of MNS council (2020- 2022) have been drafted and emailed to Hui Min. Besides that, Professional Email Address have been created and emailed to them together with password.</p> <table border="1" data-bbox="600 834 1827 1305"> <thead> <tr> <th>COUNCIL</th> <th>NAME</th> <th>EMAIL</th> </tr> </thead> <tbody> <tr> <td>President</td> <td>Prof. Dr. Ahmad Ismail</td> <td>president@mns.org.my</td> </tr> <tr> <td>Vice President</td> <td>Vincent Chow Kok Kow</td> <td>mns.vp1@gmail.com</td> </tr> <tr> <td>Vice President</td> <td>Eric R. Sinnaya</td> <td>mns.vp2@gmail.com</td> </tr> <tr> <td>Honorary Secretary</td> <td>Khor Hui Min</td> <td>mns.honsec@gmail.com</td> </tr> <tr> <td>Honorary Treasurer</td> <td>Jenny Yow Ngan Chee</td> <td>mns.hontreasurer@gmail.com</td> </tr> <tr> <td>Council Member</td> <td>George Ng Soon Guan</td> <td>mns.cm01@gmail.cpm</td> </tr> <tr> <td>Council Member</td> <td>Lai Chong Haur</td> <td>mns.cm06@gmail.com</td> </tr> <tr> <td>Council Member</td> <td>Jessie Cheah Swee Neo</td> <td>mns.cm03@gmail.com</td> </tr> <tr> <td>Council Member</td> <td>Shim Yen Lin</td> <td>mns.cm08@gmail.com</td> </tr> <tr> <td>Council Member</td> <td>Ayadurai Letchumanan</td> <td>mns.cm05@gmail.com</td> </tr> </tbody> </table>	COUNCIL	NAME	EMAIL	President	Prof. Dr. Ahmad Ismail	president@mns.org.my	Vice President	Vincent Chow Kok Kow	mns.vp1@gmail.com	Vice President	Eric R. Sinnaya	mns.vp2@gmail.com	Honorary Secretary	Khor Hui Min	mns.honsec@gmail.com	Honorary Treasurer	Jenny Yow Ngan Chee	mns.hontreasurer@gmail.com	Council Member	George Ng Soon Guan	mns.cm01@gmail.cpm	Council Member	Lai Chong Haur	mns.cm06@gmail.com	Council Member	Jessie Cheah Swee Neo	mns.cm03@gmail.com	Council Member	Shim Yen Lin	mns.cm08@gmail.com	Council Member	Ayadurai Letchumanan	mns.cm05@gmail.com	
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Online  
Membership  
and  
Publication

**Summary on on-line membership**

Please find attached the report for online membership.

Month	New	Renewal	Naturalist	Journal	Total	Auto Renew
Jun-18	12	23			35	5
Jul-18	17	15			32	8
Aug-18	16	24			40	11
Sep-18	19	19			38	7
Oct-18	31	15			46	12
Nov-18	15	9			24	5
Dec-18	25	14			39	6
Jan-19	27	13			40	9
Feb-19	23	21			44	9
Mar-19	46	27			73	10
Apr-19	27	20			47	8
May-19	26	21			47	7
Jun-19	36	36			72	11
Jul-19	44	33			77	16
Aug-19	36	32			68	25
Sep-19	20	28			48	10
Oct-19	31	25		1	57	5
Nov-19	28	24			52	8
Dec-19	16	15	1		31	4
Jan-20	26	36		1	62	12
Feb-20	24	29	1	2	53	6
Mar-20	11	28	1	0	39	11
Apr-20	3	27	2	0	30	12
May-20	9	20	1	0	29	9
Jun-20	9	43	7	4	52	4
Jul-20	19	27	0	0	46	15
Aug-20	22	55	0	0	77	14
Sep-20	18	34	0	0	52	7
Oct-20	37	34			71	12
<b>Total</b>	<b>747</b>	<b>796</b>	<b>13</b>	<b>8</b>	<b>1473</b>	<b>278</b>

Membership  
Drive

No membership drive due to Covid 19 outbreak.

	<p>Problems in sending email</p>	<p>Zoom meeting was held on 23 Oct 2020 with the webmaster, Mr Lim, to discuss on how to resolve the email problem.</p> <p>a) Status of the email problem b) Proposed resolution</p> <p><b><u>A) Status of the Email problem</u></b></p> <ul style="list-style-type: none"> <li>• The problem started in mid of September 2020 after the journal team sent a mail blast to members regarding the announcement of the latest issue</li> <li>• After the mail blast, it was noticed that emails sent to hotmail, yahoo and <a href="http://live.com">live.com</a> were bounced back or not received by receivers.</li> <li>• A check by web hosting administrator revealed nothing wrong with MNS server, but that the IP for <a href="http://mns.org.my">mns.org.my</a> had been flagged for spamming.</li> <li>• The web hosting administrator has tried to delist our IP address from the blacklisting list. But, this might take sometimes as it is done by parties outside of MNS server. But, they said they will keep trying.</li> </ul> <p><b><u>B) Proposed Resolution</u></b></p> <ul style="list-style-type: none"> <li>• To resolve this problem, Mr Lim suggested to migrate the email service to <u>Microsoft 365</u> (<a href="https://www.microsoft.com/en-my/microsoft-365">https://www.microsoft.com/en-my/microsoft-365</a>) as our old emails are currently stored in MS Outlook. This would be easy for migration.</li> <li>• Mr Lim have contacted Microsoft and informed them that MNS is a non-profit organization. As such, they recommended me to use <b>Office 365 E1 - For Large nonprofits</b> (<a href="https://www.microsoft.com/en-my/microsoft-365/nonprofit/office-365-nonprofit-plans-and-pricing?activetab=tab:primaryr2">https://www.microsoft.com/en-my/microsoft-365/nonprofit/office-365-nonprofit-plans-and-pricing?activetab=tab:primaryr2</a>).</li> <li>• The following are features listed out on this package: <ul style="list-style-type: none"> <li>○ Office 365 E1 - For Large nonprofits</li> <li>○ <b>Payment - By Donation (need clarification from Microsoft)</b></li> <li>○ Best for large nonprofits that need email, cloud file-storage and sharing, web conferencing with IM, audio, and HD video, a corporate social network, work-management tools, compliance solutions, and other services.</li> <li>○ Office applications not included.</li> <li>○ Web versions of Word, Excel, and more</li> <li>○ File storage and sharing with 1 TB of OneDrive storage<sup>1</sup></li> <li>○ Business class email, calendar, and contacts with a 50 GB inbox<sup>2</sup></li> <li>○ Unlimited online meetings, IM, and audio, HD video, and web conferencing</li> <li>○ Intranet site for your teams with customizable security settings</li> <li>○ Corporate social network to help employees collaborate across departments and locations</li> <li>○ Work management tools to help teams create plans, organize, assign and collaborate around tasks</li> <li>○ Professional digital storytelling tools to create interactive reports, presentations, and more</li> <li>○ Personalized search and discovery across Office 365 using the Office Graph</li> <li>○ Corporate video portal for uploading and sharing your corporate videos across the company</li> <li>○ Meeting broadcast on the Internet to up to 10,000 people, who can attend in a browser on nearly any device</li> </ul> </li> </ul>	
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		<ul style="list-style-type: none"> <li>○ Get a hub for teamwork with Microsoft Teams</li> <li>○ Compliance solutions to support Archiving, Auditing, eDiscovery, mailbox and internal site search, and legal hold capabilities depending upon subscription typ</li> </ul> <p>Mr Lim will get back to us on the costing as soon as he received the detail info from Microsoft rep.</p>	
	Membership Summary	<ul style="list-style-type: none"> <li>● <b>MNS Members: 2163 Members</b></li> <li>● <b>KPAY Members : 184 Members</b></li> <li>● <b>Total Members :2347 Members</b></li> <li>● <b>Renewal : 53 Members</b></li> <li>● <b>New : 32 Members</b></li> </ul> <p><b>Please refer to Appendix (A) &amp; B for membership summary report</b></p>	

## B. SCHOOL NATURE CLUB (KELAB PENCINTA ALAM)

Strategies	Progress September 2020	Issues / difficulties	Remarks (Funder of project, stakeholders involved, beneficiaries,
<p>5.2.2 Promote the establishment of Kelab Pencinta Alam in schools and link these to the network of MNS EECs, and promote Environmental Education to teachers and the Ministry of Education.</p>	<ul style="list-style-type: none"> <li>• <b>KPA WEBINAR</b>  <b>Topic:</b> Marine Debris Poster  <b>Date:</b> 7 October 2020</li> </ul>	<p>The 3<sup>rd</sup> webinar was carried out on 7<sup>th</sup> October 2020. A talk on Marine Debris and the Impact towards the Environment was delivered by Ms. Eda Izanie. The total attendance for this webinar session is 175 pax including students and teachers.</p> <p>Due to Covid-19 pandemic, we encouraged participants to individual log-in instead of group log-in, to ensure that the school followed SOP throughout the webinar session. All participants have been awarded e-certificate.</p>	
	<ul style="list-style-type: none"> <li>• <b>Science Film Festival 2020</b></li> </ul>	<p>Science Film Festival was take place for the 10<sup>th</sup> time in Malaysia. This year the festival is focusing on Sustainable Development Goals. Covid-19 has thrust MNS into organizing online competitions. Letters on announcement of the competition have been sent to all JPN, promotional posters uploaded on social media and whatsapp groups to increase participations.</p>	
	<ul style="list-style-type: none"> <li>• <b>KPA WATCHBIRDS WITH MYGB</b></li> </ul>	<p>EE division received grant from MOSTI to conduct MY Garden Bird watch program among KPA schools. This project lead by Zalikha and assisted by Adha and Chen. KPA Officer take in charge of creating the promotional poster and google form. This project will be kick-start on November 2020.</p>	
	<ul style="list-style-type: none"> <li>• <b>Program Rintis Sekolah Selangor Bebas Plastik</b></li> </ul>	<p>A project called "Program Rintis Sekolah, Selangor Bebas Plastik" was fully funded by Selangor State Government. A letter was sent to JPN to get approval for KPA school participation and we have granted permission from "Sektor Perancangan dan Pengurusan" (PPD) to carry out the programme.</p> <p>We had received a very good response from schools; teachers registered to attend the program kick-off meeting which scheduled on 14<sup>th</sup> October 2020. However, we received an email from Assistant Director, PPD, requested us to postpone the program due a sudden spike in</p>	



		<p>Covid-19 cases in Selangor. We seek for a help from Mr. Halim, the former Assistant Director to continue the program. He had discussion with JPN and PPD. After a while, he has contacted us with a good news where we can proceed the program as planned before. KPA officer has sent invitation letters to all schools in Selangor State to call out for the first meeting which scheduled on 26<sup>th</sup> October 2020. Some changes have been made in the Program Implementation Plan due to latest announcement of Conditional Movement Control Order (CMCO).</p>	
	<ul style="list-style-type: none"> <li> <b>Pemegang Taruh Program Rintis – Sekolah Selangor Bebas Plastik</b>  <b>Date: 26<sup>th</sup> October 2020</b>  <b>Platform: Zoom</b> </li> </ul>	<p>The kick-start meeting was held on 26<sup>th</sup> October 2020 for two sessions. The total attendance for both sessions is 49 teachers. Eda Izanie, briefed the teachers about the implementation plan of the programme. The teachers who are interested to take part in this program require to fill up the registration form. The submission date of the registration form is 30<sup>th</sup> October 2020.</p>	
	<ul style="list-style-type: none"> <li> <b>Responsible Reclamation: Environmental Education Learning through Comics KPA Teachers' Training</b>  <b>Date: 28 October 2020</b>  <b>Venue: ZOOM</b> </li> </ul>	<p>Dr Poovarasi requested for another training session for KPA school teachers. A letter was sent to all KPA schools. Besides that, promotional poster was prepared and posted in KPA whatsapp group to get more participation from teachers. Although 50 teachers have registered for the meeting, only 20 teachers have turned up during the session. The contents of the training session similar as the first training session which was held on 30<sup>th</sup> September 2020.</p>	
	<ul style="list-style-type: none"> <li> <b>DBKL - Offer Proposal Discussion</b> </li> </ul>	<p>A discussion was held to discuss on offer proposal which will be funded by DBKL. This proposal developed by Woo Chee Young. The proposal is divided into two parts, EIC centre set-up and research works. The purpose of this discussion to enhance the proposal in terms of EIC set up &amp; EE activities. This discussion was attended by Woo Chee Young, Sonny, Zaid, Sashi, Zalikha &amp; Adha,</p>	

**C. KPA FOR YOUTH**

Strategies	Progress	Issues / difficulties	Remarks (Funder of project, stakeholders involved, beneficiaries,
<p><b>KPA for Youth</b>  <b>5.2.4 Promote KPA for Youth to youth and IPTA/IPTS students; Establish network between MNS and youth for educational program and activities; Inculcate youth and community about value of nature</b>  <b>1. To increase the number of membership all over Malaysia.</b>  <b>2. To promote KPA Youth at Higher Learning Institutes. To organize budget efficient events (i.e environmental talks, tree planting programs and workshops) in universities.</b></p>	<p>Young Environmental Research Grant</p> <p>Proposal development</p>	<p>Due a sudden spike in Covid-19, grant recipients research works was delay. Thus, the recipients facing difficulties to finish up their final chapter.</p> <p>A proposal was developed to be submit to ketsa, NCTF Secretariat Biodiversity and Forestry Management. Yazid was provided contact details as he sent a proposal before.</p>	

#### D. Community Membership

No	Issue/ updates	Status/ Progress
1	Community Membership Registration Form	Community Membership registration Form & details already passed to Mr.Balu. According to Mr.Balu, Habibun will be help out to promote on community membership among existing communities.

#### E. Publication

No	Issue	Status/ Progress
1	Malaysian Naturalist	An issue arose on the list of supporters and Donors & Partners where we missed out to include name of supporters. Hence, a notification was sent to Editor of Malaysin Naturalist to upload edited version of list in December issue.
2.	Malayan Nature Journal (MNJ)	A request have been made to editor of MNJ, Donovan to check the Honorary Members name list and add new board council list.

#### F. MNS Mobile Apps

No	Issue/ Update	Status/ Progress
1	Issues in MNS Apps	<p>AppLab team found the issues of Apple keep rejecting their request on uploading MNS Apps in App Store. They had a phone conversation with Apple support team. The issue is the Server blocking US connection. Applab team advised to solve this problem with our hosting and then request CTC to approve the connection for worldwide, means that, MNS App can be access worldwide. Below is the response received from Apple Management.</p> <p>Oct 22, 2020 at 1:44 PM &gt;From Apple 2. 1 Performance: App Completeness</p> <hr/> <p>Hello,</p> <p>Thank you for your response. We are unable to provide the information for our internal review environment. It would be appropriate to continue to investigate all possibilities such network issue, app</p>

		<p>bugs, etc.</p> <p>Please also review the following information to help you investigate this issue:</p> <p><a href="https://developer.apple.com/library/archive/technotes/tn2431/index.html">https://developer.apple.com/library/archive/technotes/tn2431/index.html</a></p> <p><a href="https://developer.apple.com/library/archive/documentation/NetworkingInternetWeb/Conceptual/NetworkingOverview/Introduction/Introduction.html">https://developer.apple.com/library/archive/documentation/NetworkingInternetWeb/Conceptual/NetworkingOverview/Introduction/Introduction.html</a></p> <p>Best regards,</p> <p>App Store Review</p>
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**Appendix (A)**

**Membership Summary as at 30 October 2020**

No	Membership Types	Status / Membership Progress (as October 2020)
1.	<b>KPA</b>	<ul style="list-style-type: none"> <li>• KPA Membership: 442</li> <li>• KPA Renewal : 231</li> <li>• New Membership : 46</li> </ul>
1	<b>Membership summary as at 30<sup>th</sup> September 2020</b>	<ul style="list-style-type: none"> <li>• MNS Members: 2163 Members</li> <li>• KPAY Members : 184 Members</li> <li>• Total Members :2347 Members</li> <li>• Renewal : 53 Members</li> <li>• New : 32 Members</li> </ul>

Membership Summary by Membership Type as at 31 Oct 2020

Count of		Br																			Grand Total
Mem	Cust	A	B	C	D	E	E2	F1	F2	J	K	L	M	N	O	P	R	S	T		
E	J		7			3			1		1				12	1		2		27	
	N		1																	1	
<b>E Total</b>			<b>8</b>			<b>3</b>			<b>1</b>		<b>1</b>				<b>12</b>	<b>1</b>		<b>2</b>		<b>28</b>	
F	E	26	326	14	11	12		10	18	28	8	19	11	40		16	2	7	3	557	
	O	1	23	2				1	2	3			1	2		2				37	
	P	1	9	1									1						2	14	
	Q		7								1								1	9	
<b>F Total</b>		<b>28</b>	<b>365</b>	<b>17</b>	<b>11</b>	<b>12</b>		<b>11</b>	<b>20</b>	<b>31</b>	<b>9</b>	<b>19</b>	<b>13</b>	<b>42</b>		<b>18</b>	<b>2</b>	<b>10</b>	<b>9</b>	<b>617</b>	
H	E		1																	1	
	J	1	9												4	2		1		17	
	O		2																	2	
<b>H Total</b>		<b>1</b>	<b>12</b>												<b>4</b>	<b>2</b>		<b>1</b>		<b>20</b>	
I	E		2																	2	
	Q														2					2	
<b>I Total</b>			<b>2</b>												<b>2</b>					<b>4</b>	
J	E		6							1						2				9	
<b>J Total</b>			<b>6</b>							<b>1</b>						<b>2</b>				<b>9</b>	
KPAY	E	42	92	2	7	2		1	14	7	2		1	7		1	1		2	181	
	O								1											1	
	P		1																	1	
	Q		1																	1	
<b>KPAY Total</b>		<b>42</b>	<b>94</b>	<b>2</b>	<b>7</b>	<b>2</b>		<b>1</b>	<b>15</b>	<b>7</b>	<b>2</b>		<b>1</b>	<b>7</b>		<b>1</b>	<b>1</b>		<b>2</b>	<b>184</b>	
L	E	6	48	1	1	1		1	1	2	2	1	3	2	3	8		9		89	
	J	4	53		2	3	1	1	1	5			2	3	21	10		28		134	
	N	6	79	2		3		2	2	2	1		3	6	21	8		24	4	163	
<b>L Total</b>		<b>16</b>	<b>180</b>	<b>3</b>	<b>3</b>	<b>7</b>	<b>1</b>	<b>4</b>	<b>4</b>	<b>9</b>	<b>3</b>	<b>1</b>	<b>8</b>	<b>11</b>	<b>45</b>	<b>26</b>		<b>61</b>	<b>4</b>	<b>386</b>	
O	E	38	430	43	19	23	6	12	77	50	25	13	29	47	10	37	3	60	30	952	
	O	4	33	4	1	3			4	4	1		1	1	3	9		3	1	72	
	P	2	8	1		3			3	1						1			2	23	
	Q	1	7						2	2					6	1		1	1	21	
<b>O Total</b>		<b>45</b>	<b>478</b>	<b>48</b>	<b>20</b>	<b>29</b>	<b>6</b>	<b>12</b>	<b>86</b>	<b>57</b>	<b>26</b>	<b>13</b>	<b>30</b>	<b>48</b>	<b>19</b>	<b>48</b>	<b>3</b>	<b>66</b>	<b>34</b>	<b>1068</b>	
Z	E		26							1										4	
<b>Z Total</b>			<b>26</b>							<b>1</b>										<b>4</b>	
<b>Grand Total</b>		<b>132</b>	<b>1171</b>	<b>70</b>	<b>41</b>	<b>53</b>	<b>7</b>	<b>28</b>	<b>126</b>	<b>106</b>	<b>41</b>	<b>33</b>	<b>52</b>	<b>108</b>	<b>82</b>	<b>98</b>	<b>6</b>	<b>140</b>	<b>53</b>	<b>2347</b>	

## Appendix (B)

### Summary on Journal as at 31 Oct 2020– Printed copy

RegNo	A	-Y																
GSTReg	PO	-Y																
Count of Mer	Brar	-Y																
Customer	-Y	B	E	E2	F2	J	K	M	N	O	P	S	T	Grand Total				
E			3															3
J			15	1	1		2		1	1	2	1	1					25
P			4			1												5
Q			4				1	1			7		2	1				16
S			1									3						4
T			1										3					4
Grand Total			28	1	1	1	3	1	1	1	15	1	3	1				57

### Summary on Journal as at 31 October 2020 – E-Copy

RegNo	A	-Y																
GSTReg	EM	-Y																
Count of Me	Brar	-Y																
Customer	-Y	A	B	C	D	E	F2	J	K	M	N	O	P	S	T	Grand Total		
E				2	1								1					4
J			5	35		2	2	1	1		1	2	10	6	11			76
P			3	14	2		3	2	1		1			1	4	1		32
Q			1	11				1	1					1				15
S										1								1
Grand Total			9	62	3	2	5	4	3	1	2	2	11	8	15	1		128

Summary on Naturalist as at 31 Oct 2020 – Printed Copy

RegNo	A	T																	
Website	PO	T																	
Count of Mem	Br	T																	
CustomerG	T	A	B	C	D	E	F1	F2	J	K	M	N	O	P	S	T	Grand Total		
E			11										3	2			16		
J			10			1			1		1	1	2		2		18		
N		2								1			1		3		7		
O		5	54	6	1	3	1	6	7	1	2	3	2	11	2	1	105		
Q		1	15					2	2	1			8	1	2	1	33		
R			2	1									1				4		
T			1										4				5		
Grand Total		8	93	7	1	4	1	8	11	2	3	5	20	14	9	2	188		

New and Renewal for October 2020										
New										
		C	I	F	O	T	J	L	KPAY	Total
E	Fee Only			7	17		1		7	32
O	Fee & MN									0
N	MN									0
P	Fee & MJ									0
Q	Fee, MN & MJ									0
J	MNJ									0
				7	17					32
Renewal										
E	Fee Only			17	33				2	52
O	Fee & MN				1					1
N	MN									0
P	Fee & MJ									0
Q	Fee, MN & MJ									0
J	MNJ									0
		0	0	17	34	0	0	0		53

c=corporate, I=Institution, F=Family, O=Ordinary, T=Student, J=Junior, L=Life, KPAY=KPA Youth  
 Note: 14 made payment for 3 years and 5 made payment for 5 years

MONTH	Facebook (Likes)	Instagram (Followers)	Twitter (Followers)	MNS Mobile App
<b>2017</b>				
JANUARY	14,970	323	1,627	
FEBRUARY	16,357	367	1,644	
MARCH	16,487	379	1,653	
APRIL	16,774	440	1,661	
MAY	16,917	462	1,690	
JUNE	17,143	501	1,708	
JULY	17,275	531	1,728	
AUGUST	17,309	582	1,744	
SEPTEMBER	17,566	606	1,768	
OCTOBER	17,854	621	1,788	
NOVEMBER	18,044	655	1,799	
DECEMBER	18,253	681	1,815	
<b>2018</b>				
JANUARY	18,313	702	1,850	
FEBRUARY	18,557	737	1,875	
MARCH	18,661	762	1,884	
APRIL	18,760	824	1,908	
MAY	18,863	917	1,942	
JUNE	19,019	1,001	1,980	
JULY	19,272	1,045	2,020	
AUGUST	19,364	1,096	2,023	
SEPTEMBER	19,628	1,133	2,027	
OCTOBER	19,776	1,235	2,271	
NOVEMBER	20,091	1,267	2,263	
DECEMBER	20,398	1,483	2,650	
<b>2019</b>				
<b>January</b>	20,672	1,318	2,645	
<b>February</b>	<b>21,454</b>	<b>1,393</b>	<b>2,682</b>	
<b>March</b>	<b>21,643</b>	<b>1,413</b>	<b>2,697</b>	
<b>April</b>	<b>21, 698</b>	<b>1,478</b>	<b>2,711</b>	
<b>May</b>	<b>21, 805</b>			



<b>June</b>	<b>22, 172</b>	<b>1,574</b>	<b>2,848</b>	
<b>July</b>	<b>22, 351</b>	<b>1,596</b>	<b>2,888</b>	
<b>August</b>	<b>22, 942</b>	<b>1,736</b>		
<b>September</b>	<b>23,134</b>	<b>1,779</b>	<b>2,930</b>	
<b>October</b>	<b>23,479</b>	<b>1,853</b>	<b>2,964</b>	
<b>November</b>	<b>23,830</b>	<b>1,970</b>	<b>3,015</b>	
<b>December</b>	<b>23,985</b>	<b>2,012</b>	<b>3,098</b>	
<b>2020</b>				
<b>January</b>	<b>24,210</b>	<b>2,068</b>	<b>3,150</b>	
<b>February</b>	<b>24,300</b>	<b>2,218</b>	<b>3,218</b>	
<b>March</b>	<b>24,533</b>	<b>2,377</b>	<b>3,287</b>	
<b>April</b>	<b>24,801</b>	<b>2,484</b>	<b>3,363</b>	
<b>May</b>	<b>25,102</b>	<b>2,733</b>	<b>3,438</b>	
<b>June</b>	<b>25,688</b>	<b>3,023</b>	<b>3,446</b>	
<b>July</b>	<b>26,220</b>	<b>3,084</b>	<b>3,471</b>	
<b>August</b>	<b>26,444</b>	<b>3,147</b>	<b>3,501</b>	
<b>September</b>	<b>27,693</b>	<b>3,187</b>	<b>3,524</b>	<b>30+</b>
<b>October</b>	<b>27,904</b>	<b>3,289</b>	<b>3,537</b>	<b>50+</b>